



## **Children and Family Services Case Manager Turnover**

This report illustrates the monthly Child Protective Services Children and Family Service Specialists (CFSS) case manager monthly turnover rates for 2020. Positions include CFS Specialists, Child Abuse Hotline, APS, B2i & Trainees within each category. Counts exclude Supervisors and Administrators

The data are expressed as a count and proportion of CFS Specialists that are no longer in the position from the prior month. Those not in the position may have been promoted or accepted a different position within DHHS or other agencies, or separated from State employment. Turnover rates are limited to DHHS CFS Specialists only and exclude St. Francis Ministries staff.

**CFSS Monthly Turnover Rate (DHHS Staff Only)**

Year	Month	Count of CFSS at End of Month	CFSS Separating Position During Month	CFSS Monthly Turnover
2020	January	428	13	3.0%
2020	February	424	10	2.4%
2020	March	424	8	1.9%
2020	April	442	2	0.5%
2020	May	444	10	2.3%
2020	June	440	14	3.2%
2020	July	435	16	3.7%
2020	August	429	17	4.0%
2020	September	418	21	5.0%
2020	October			
2020	November			
2020	December			
			Monthly Average	2.9%